

Quality Policy

Moving Designs supplies and installs acoustic movable walls & sliding folding partitions. Quality is important to our business because we value our customers. We strive to provide our customers with products and services which meet and even exceed their expectations. We are committed to continuous improvement and have established a Quality Management System which provides a framework for measuring and improving our performance.

We have the following systems and procedures in place to support us in our aim of total customer satisfaction and continuous improvement throughout our business: -

Our Policy is to provide our customers with prompt service, accurate cost allocation and quality products, which meet all expectations. It is also company policy to develop and maintain a strong working partnership with all customers to achieve mutually beneficial outcomes. It is the desire of management to work in partnership with each approved supplier to ensure all products and services meet agreed specifications and conditions of supply. Implicit in this Policy is our emphasis on continual improvement. Our commitment to continual improvement and customer focus will maintain our facility as the benchmark for our industry. This Policy requires disciplined commitment, skill, expertise and co-operation of all members of the company. Management in their commitment to this policy undertakes to provide the appropriate technologies, training, and other resources as required. Compliance to Statutory and Regulatory requirements is mandatory.

Training & Support

We shall ensure that all MD employee understand and fully implement our Company's policies and objectives and are able to perform their duties effectively through an ongoing training and development programme.

- As part of their induction to Moving Designs, all staff are fully briefed on the Quality Policy, its aims and objectives.
- Moving Designs staff are given full training to ensure they can carry out all functions of their role, as per guidelines set out in our quality manuals.
- Annual appraisals are held for all staff to assess performance and identify training needs.
- All training needs identified, to ensure quality is maintained, are fed into an overall training plan and assessed and implemented, whilst considering any budgetary constraints.



It is our policy to encourage safe work practices, employee contribution, quality planning & control, good housekeeping and equipment maintenance through all stages of design, production and delivery.

The quality objectives are maintaining a disciplined focus to our customers' needs & expectations

- Meeting customer delivery deadlines
- Staff training, development and recognition.
- Continually improve our company performance, whilst offering a safe, cost effective and professional service

Senior management review all policies and procedures on an annual basis to ensure that they remain fit for purpose. Less formal reviews are conducted throughout the year to monitor progress of the objectives and targets set.